



H₂O PIPELINE

Spring 2021

A PUBLICATION OF LA HABRA HEIGHTS COUNTY WATER DISTRICT

IN MEMORIAM TO ROBERT WILSON

It is with much sadness that the District informs you of the passing of Robert Wilson. Mr. Wilson served on the La Habra Heights County Water District Board of Directors for 20 years from 1999 to 2019.

During his service to the District he was Vice President of the Board from December 2007 to February 2009. The District completed \$16 million in capital improvements during his tenure. From January 2006 to December 2016, he served on the Association of California Water Agencies/Joint Powers Insurance Authority (ACWA/JPIA) as the District's representative. In addition, he served on the Employee Benefits Committee which initiated the transition of employee health benefits to ACWA/JPIA from ACWA.



Mr. Wilson is survived by his wife, Cheryl, two children, four grandchildren and four great grandchildren. Mr. Wilson joined the Santa Fe Springs Fire Department in 1960. During his career, he served as Chief of the Santa Fe Springs Fire Department, Interim Chief of the La Habra Heights Fire Department and as a Member of the Disneyland Fire Department.

CONGRATULATIONS TO LESLIE CONTRERAS -15 YEARS OF SERVICE!



The District congratulates Leslie Contreras, Customer Service /Account Clerk, on her 15 years of service with the District.

Leslie was hired in 2006 in her current position after initially serving the District as a temporary employee.

She lives in Whittier with her son, Damaris.

LA HABRA HEIGHTS COUNTY WATER DISTRICT

1271 N. Hacienda Road • La Habra Heights, CA 90631 • Ph: (562) 697-6769 • www.lhhcwd.com

CLEARANCE AROUND WATER METER

It is the responsibility of the homeowner to clear the area around the water meter so that it can be read with ease. Sometimes, plant overgrowth around the water meter impedes the District staffs' ability to read the meter.

Please pay attention to maintaining the area around the District's water meter.



BILL PAYMENT OPTIONS

Please visit our website www.lhhcwd.com for bill payment options. The District provides several options in which customers can make their water bill payments, as listed below:

- Debit or credit card/e-check (convenience fee applies)
- Auto bank debit (ACH) (no convenience fee)
- Bill pay through your personal bank account

The convenience fee applies only to debit/credit card payments and e-checks which is charged by a third party vendor. So the District does not charge or receive any of this convenience fee. Effective March 1, 2021, the convenience fee is the greater of \$3.05 or 2% of the transaction amount. This is an increase from \$2.95 or 2% of the transaction amount.

There is **no** convenience fee charged for ACH automatic bank debit transactions.

Since our office is closed to the public, please use our payment drop box to the left of the front door.



**INSTALL A
HIGH-EFFICIENCY
TOILET**
Save 19 gallons
per person/day.



**RECYCLE INDOOR WATER
& USE FOR PLANTS**
Save gallons of
water each month

Mission of the District

To provide high quality potable water service at a reasonable cost to the public residing within the District boundaries.

BOARD OF DIRECTORS

Brad Cooke, *President*
Pam McVicar, *Vice President*
Karen Baroldi, *Director*
James Crabb, *Director*
Mark Perumean, *Director*