

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

### Monitoring Requirements Not Met for La Habra Heights County Water District

Our water system failed to monitor as required for drinking water standards during April 2021 and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During April 2021, we did not measure residual chlorine levels in the distribution system, and therefore, cannot be sure of the quality of our drinking water during that time.*

#### What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during April 2021, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

<i>Contaminant</i>	<i>Required Sampling Frequency</i>	<i>Number of Samples Taken</i>	<i>When All Samples Should Have Been Taken</i>	<i>When Samples Were or Will Be Taken</i>
Chlorine residual	Three samples per week	0	At the same time and location of bacteriological distribution system samples during the week of April 6, 2021	On May 4, 2021, the three samples were taken.

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

### **What happened? What is being done?**

During the week of April 6, 2021, residual chlorine levels in the distribution system were not measured for at the time of collection of 3 routine samples. Our contracted sampler did not measure the residual chlorine levels and we also did not notice this with our internal review.

We will be more careful with our internal review and have contacted our contract sampler to better ensure this oversight does not occur in the future.

For more information, please contact Mr. Michael Gualtieri, General Manager at (562) 697-6769 or La Habra Heights County Water District office at 1271 N. Hacienda Road, La Habra Heights, CA 90631.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

### **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by La Habra Heights County Water District

State Water System ID#: 1910218.

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