

La Habra Heights County Water District Water Supply Contingency

Section I: Purpose and Intent

In order to conserve the available water supply and protect the integrity of supply facilities, with particular regard for domestic water use, sanitation, and fire protection, to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, La Habra Heights County Water District (hereinafter "LHHCWD") hereby adopts the following regulations and restrictions on the delivery and consumption of water through this Water Shortage Contingency Plan (Plan).

Water uses regulated or prohibited under this Plan are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water subjecting the offender(s) to enforcement of penalties as defined in Section VI of the Plan.

Section II: Authorization

The General Manager, Michael Gualtieri, is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare.

Section III: Coordination with Regional Water Planning Groups and Mutual Aid Network

The service area of the LHHCWD is located within the Central Basin. The Central Basin Watermaster's water planning and assessment documents were considered in the development of the Plan. LHHCWD is a member of the California Water/Wastewater Agency Response Network (CalWARN) which was included in the development of this Plan.

Section IV: Drought Triggers, Response and Termination Criteria

The drought and water shortage triggers, response, and terminations discussed in this document provide details on when varying levels of responses will be implemented and then subsequently terminated. LHHCWD's Board of Directors may choose to make modifications to the triggers, response, and terminations depending on real-time scenarios, however these triggers, response and terminations stand in the absence of other Board decisions. The levels and actions identified herein are based on information and conditions currently known to LHHCWD, which reserves the right to amend these levels and actions as new information, or conditions emerge.

STAGE 1 WATER SHORTAGE (WARNING)

- Stage 1 Triggers

Whenever County, State, Federal Government, Water Master, or LHHCW Board of Directors calls for a voluntary reduction of water use due to drought or water shortage conditions.

- Stage 1 Response and Mitigation

- Encourage customers of LHHCW to reduce non-essential water usage.
- Decrease fire hydrant flushing from regular flushing routine to only as needed for colored water or other water quality issues.
- Increase monitoring of groundwater levels from weekly to daily.
- Inform appropriate County, State, Federal Government, Water Master, or LHHCW Board of Directors when a drought or water shortage Emergency is emerging or has occurred.

STAGE 2 WATER SHORTAGE (EMERGENCY)

- Stage 2 Triggers

Whenever County, State, Federal Government, Water Master, or LHHCW Board of Directors issue Drought Emergency Orders, or during unforeseen emergency situations that require restriction or shut off water service or transportation to restore LHHCW's capability to produce, transport or store water.

- Stage 2 Response and Mitigation (in addition to Stage 1)

- Enforcement of any restrictions imposed by County, State, or Federal Emergency by requiring customers to comply with restrictions of water usage.
- Activate MWD connection as needed to supplement supply.
- Contact appropriate contractors/agencies deemed necessary for restoration of water production or repair of water storage and/or distribution capabilities.
- Inform appropriate County, State, Federal Government, Water Master, or LHHCW Board of Directors when a Catastrophic drought or water shortage is emerging.

STAGE 3 WATER SHORTAGE (CATASTROPHIC)

- Stage 3 Triggers

Whenever Emergencies and Catastrophic Events such as extreme drought, fire, earthquake, etc. resulting in potential extended water outages has occurred.

- Stage 3 Response and Mitigation (in addition to Stage 1&2)

- Reduce water usage to “As needed for human health” or implement allocation plan requirements depending on situation.
- Inspect reservoirs and key pipelines within distribution system.
- Inspect wells and collect groundwater measurements.

Section V: Termination Criteria of Water Shortage Conditions

Various stages of this Plan may be terminated or reduced when water shortage conditions resulting in any Drought Declaration issued by the County, State, Federal Government, Water Master, or LHHCWDB Board of Directors have been alleviated or when unforeseen emergency situations have been mitigated to allow LHHCWDB to transport or store water.

Section VI: Enforcement

LHHCWDB will have authority to enforce all water use restrictions as defined by County, State, Federal Government, Water Master, or LHHCWDB Board of Directors.

Section VII: Description of Customer Notification Methods to be Used.

The General Manager, or designee, shall notify the public by the following Methods:

- Method 1: Notice on the District’s website.
- Method 2: Direct Mail to each customer, in bill or flyer format
- Method 3: Direct contact with residents through telephone notification or delivery of door hang tags.

Appendix A

Public Safety, State, Local Contacts, Support Services and Potential Vendors:

The General Manager, or designee, shall directly notify the following individuals and entities of restrictions and water shortages, as defined in the subsections below, as appropriate for each response stage.

Organization or Department	Name & Position	Telephone	Email
La Habra Heights County Water District	Joe Matthews General Manager	562-697-6769	Joe@LHHCWD.COM
Water Hauler Vendor	Alto Systems Inc. Pomona CA	909-468-5500	N/A
City of La Habra Heights Fire Dept.	Mitch Brookhyser Fire Chief	562-694-8283	MBROOKHYSER@LHHCITY.ORG
City of La Habra Heights	Rafferty Wooldridge City Manager	562-694-6302 Ext. 227	RWOOLDRIDGE@LHHCITY.ORG
Orchard Dale Water District	Ed Castaneda General Manager	562-941-0114	ECASTANEDA@ODWD.ORG
County Office of Emergency Services	Dan Lafferty DPW Water Resources Deputy Director	(626) 458-4012	DLAFF@PW.LACOUNTY.GOV
CalWARN	Alix Stayton CalWarn Region 1 Chair	626-598-1627	ASTAYTON@PWAGROUP.ORG
State Water Board District Engineer	Dmitriy Ginzburg, P.E. District Engineer, Hollywood District	818-551-2022	DMITRIY.GINZBURG@WATERBOARDS.CA.GOV
MWD connection info	Central Basin MWD connector CB-47	323-681-4010	N/A